



Unleashed Dog Daycare Client Agreement

Owners Name: _____ Dogs Name/s: _____

Names & contact numbers of others allowed to pick up pets below:

This is a contract between Unleashed Dog Training and Daycare (ABN 54 110 074 989) and the owner whose signature appears below (hereinafter called the owner), the terms of which are detailed below.

OWNERS OBLIGATIONS AND AGREEMENT:

1. The owner agrees that day care dogs must be over 10 weeks old to attend our daycare.
2. The owner agrees that day care dogs must check-in and check-out on leash.
3. The owner agrees that their dog/s can be housed with other dogs throughout their stay at Unleashed Dog Daycare and at the discretion of Unleashed Dog Daycare.
4. The owner confirms that their dog/s are in good health. A current C5 vaccination certificate must be sighted prior to booking confirmation.
5. The owner confirms that their dog is not a restricted breed and has not been declared dangerous or menacing.
6. The owner agrees and understands that for the safety of all dogs, their dog/puppy must be desexed by 12 months of age if they are a large breed dog or 8 months of age if they are a small breed dog to continue attending Unleashed Dog training and Daycare.
7. The owner agrees and understands that if their unfixed female dog comes into season/heat, they are to notify Unleashed Dog Daycare as soon as possible, and the dog will discontinue daycare until spayed.
8. The owner confirms that all details provided to Unleashed Dog Daycare during their dog's behavioural assessment are true and correct, and that all relevant information has been provided to Unleashed Dog Daycare.
9. The owner has all obligation to immediately advise Unleashed Dog Daycare of any change in circumstances of their dog, including recent or new health issues or other concerns which may affect their suitability for day care.
10. All information provided to Unleashed Dog Daycare staff must be completed in writing or on the Client Agreement form and signed by the client.



11. The owner accepts liability for any loss/damage that may arise because of failure by the owner to disclose any issues with their pet, whether existing or new circumstances, to Unleashed Dog Daycare staff during assessment or at any other point in time.
12. The owner agrees that should veterinary care be required; an Unleashed Dog Daycare staff member is permitted to transport their dog to the GV Veterinary Clinic for treatment at the cost of the owner.
13. At the discretion of Unleashed Dog Daycare and at the risk of the owner, medication can be administered by Unleashed Dog Daycare at a rate of \$5 per dog and with all relevant medication and appropriate instructions to be provided to Unleashed Dog Daycare staff by the owner.
14. The owner accepts that dogs will only be checked out to the registered applicant listed above. If an alternative arrangement is required, the registered applicant must provide any variation and all details in writing.
15. The owner provides consent to Unleashed Dog Daycare staff to walk their dog outside of the facility providing they are always on leash.
16. The owner provides Unleashed Dog Daycare with consent to use images of their dog for promotional and social media services in the absence of specific advice to the contrary.
17. The owner understands that any daycare passes purchased either singularly or in a package will expire after 12 months of the purchase date.

TERMINATION OF CONTRACT/CANCELLATION OF SERVICE

18. If at the sole discretion of Unleashed Dog Daycare, a dog is found not suitable for day care services due to health and/or behavioural concerns on a particular visit, owners are required to pick up their dog in a timely fashion.
19. If at the sole discretion of Unleashed Dog Daycare, a dog is found to be no longer suitable for day care services due to various reasons, attendance will be cancelled and any monies in credit at the time will be refunded in full. Depending on the reason, their regular position or on-going bookings will be cancelled & they will no longer be accepted to attend daycare at Unleashed Dog Daycare.
20. Cancellation of day care services requires a minimum of 24 hours' notice, otherwise the full-service fee will be charged as a redeemed Daycare Pass or the cost of a Casual Day Pass will be charged. This also applies to no-shows without 24 hours' notice.



LIABILITY

21. All dogs are cared for in accordance with the Government of Victoria code of practise. Unleashed Dog Daycare, its representatives and employees will be indemnified by the dog owner against any actions or claims arising from any loss, injury or canine influenza that a dog sustains or causes to another dog or person while in the care of Unleashed Dog Daycare.
22. The owner will be liable for any damage or harm caused to other animals or their own animal as the result of inaccurate or incomplete health records, behavioural or other information provided at the time of booking, time of assessment or at any point in time.
23. Should a dog damage Unleashed Dog Daycare property the owner will be billed for any cost of replacement or repair.
24. Collar's worn by attending dog's must be safe and provide no hazard to themselves or other dogs whilst in care at Unleashed Dog Daycare. We highly recommend sturdy/durable collars to be worn without any items hanging off with exception of name and registration tags. Dogs who attend with any detachable items will be asked to remove it and purchase or obtain a safer collar. Please be advised that the condition of the collar worn by your dog during their attendance may not come home in the original condition. Please choose the collar with this in mind as Unleashed Dog Daycare is not liable for any damages caused to the equipment worn by your dog during their attendance.

EMERGENCIES

25. In the event of an emergency, Unleashed Dog Daycare shall take all reasonable steps to contact the owner or nominated emergency contact to confirm the owner's choice of action.
26. If the owner cannot be contacted in a timely fashion, and/or Unleashed Dog Daycare foresees that the condition requires immediate action, Unleashed Dog Daycare is authorised to take all or any of the following actions:
 - a. Transport the dog to the veterinary clinic nominated above.
 - b. Request on site treatment from a veterinarian.
 - c. Transport the dog to an emergency clinic of Unleashed Dog Daycare's choice if the nominated veterinarian is not available, and/or the situation requires urgent attention.
 - d. Any other course of action deemed suitable for the wellbeing of the animal.
27. If veterinary attention is required for a dog the owner is liable for all expenses incurred by Unleashed Dog Daycare.



Please provide any/all medical, behavioural, and dietary information required below:

Medical:

Behavioural:

Dietary:

Other:

Owner's signature: _____

Date: _____

Unleashed Dog Daycare
4 New Dookie Rd Shepparton, Victoria, 3630
0490 152 665
info@unleasheddogdaycare.com.au
www.unleasheddogdaycare.com.au